

BOX PCT

IN THE UNITED STATES ELECTED OFFICE
OF THE UNITED STATES PATENT AND TRADEMARK OFFICE
UNDER THE PATENT COOPERATION TREATY-CHAPTER II

5 APPLICANTS: Reinhard Knitl et al. DOCKET NO: P98,3211
SERIAL NO: GROUP ART UNIT:
EXAMINER:

INTERNATIONAL APPLICATION NO: PCT/DE97/01730

INTERNATIONAL FILING DATE: 13 August 1997

10 INVENTION: **METHOD FOR INCORPORATING FUNCTIONS OF AN
AUTOMATIC CALL DISTRIBUTION SYSTEM INTO AN
INTERACTIVE VOICE ANSWERING SYSTEM**

15 Assistant Commissioner for Patents,
Washington, D.C. 20231

SUBMISSION OF DRAWINGS

Applicants herewith submits two sheets (Figs. 1-3) of drawings for
the above-referenced PCT application.

Respectfully submitted,

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